



## **RETAIL\***

# **WHAT YOU NEED TO KNOW FOR COVID COMPLIANCE**

*\*Retail is defined as any business in which guests enter to purchase goods for services*

### ***CAPACITY***

Emergency Maximum Occupancy- lowest number of one the following:

- 50% of stated fire capacity OR No more than 12 customers for every 1000 square feet of total square footage
- Limit number of people in the space so everyone can stay 6 feet apart
- Business in excess of 15,000 square feet of interior space must have at each public entrance, a worker responsible for Face Coverings and Emergency Maximum Occupancy requirements

### ***FACE COVERINGS***

- Workers must wear face coverings
- Customers must wear face coverings
- Offer curbside delivery, home delivery or a reasonable alternative for customers who state an exception to the wearing of face coverings
- Applicable exceptions may apply to some persons not wearing face coverings

### ***CORE SIGNAGE, SCREENING AND SANITATION***

- Post Emergency Maximum Occupancy in noticeable place
- Post signs reminding guests and workers of maintaining 6 feet social distancing
- Perform frequent and routine cleaning of high touch areas especially during peak times
- Must provide hand sanitizer for workers and customers
- Mark 6 feet of spacing in lines at point of sale and in other high traffic areas

Pursuant to the Governor's Orders, owners and staff of a business can be charged with Class 2 misdemeanor for violation of the Orders. Individuals, including guests, customers can be cited for a Class 2 misdemeanor for violation of the Face Covering requirement. *Revised 1.1.21*

For more information, please visit  
[covid19.ncdhhs.gov](https://www.covid19.ncdhhs.gov) or [governor.nc.gov/news/executive-orders](https://www.governor.nc.gov/news/executive-orders)  
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Guilford County Department of Public Health, 1203 Maple St., Greensboro, NC 27405